



State Road Crash Rescue Arrangements Victoria 2023

Summary of changes from the 2017 arrangements

Section	Changes
All sections	<ul style="list-style-type: none">General updates to terminology & references such as:<ul style="list-style-type: none">Fire Rescue VictoriaPolice Commander (Incident Controller)Health CommanderState Emergency Management Plan (SEMP)Legislation such as act titles and section numbersRole of regional emergency management planning committees (REMPC)
Section 1	<p>Command Control & Coordination</p> <ul style="list-style-type: none">New section that aligns roles and responsibilities in road crash rescue with the principles of the SEMP. Details the expectations for command, control and coordination elements of the emergency.SEMP roles and responsibilities tables 9 and 10 updated to reflect:<ul style="list-style-type: none">Victoria Police as control agency for road rescueRCR Principal and Support providers act as support agencies to the control agency (Victoria Police) for the provision of rescue capability.Removal of references to rail, aircraft and industrial rescue.Reinforcement of the need to implement on scene incident emergency management teams (IEMT) and importance of the handover process between RCR Support Providers and RCR Principal Providers.

Section	Changes
Section 2	<p>Operating system and governance</p> <ul style="list-style-type: none"> ▪ Service delivery model and initiation of the RCR Support function updated to reflect the integration of the RCR Support Providers in early intervention. ▪ Creation of role statements to define the capabilities of RCR Support and Principal Providers. ▪ Greater clarity given on dispatch, support and escalation processes for RCR response. ▪ Reference to Ambulance Victoria's time critical guidelines updated and removed reference to 'medical practitioner'. ▪ Refinement of the quality assurance process by introducing a common capability assessment tool for use across all RCR provider agencies and an endorsement process for capability assessors via the road crash rescue policy & performance advisory group (RCRPPAG). ▪ Greater transparency across agencies of response time data. ▪ Removal of the REMPC role in approvals and auditing processes. ▪ Updates to the responsibilities of the road crash rescue policy & performance advisory group (RCRPPAG) ▪ Inclusion of the road crash rescue technical sub group (RCRTSG)
Section 3	<p>Road crash rescue standards and procedures</p> <ul style="list-style-type: none"> ▪ Refined processes for seeking approval to equip and train. Removed the role of the REMPC and referred initial consultation to RCT before applications are assessed by the RCRPPAG. ▪ Application process for equip and train and approval to operate now entered on templated forms available online. ▪ Training requirements refined and contemporised to reflect current unit of competency titles and codes. ▪ New terminology to be used by all agencies when cancelling attending resources. Confirmation required that all persons are out of the vehicle. No longer any need to consider extent of entrapment. ▪ Response time requirements updated. Inclusion of a 'remote area' classification and greater clarity given to response time determinations when providers are moving across urban and rural zones. ▪ Greater reporting requirements when RCR providers are not available. ▪ Requirement for all RCR Support and Principal providers to conduct three-yearly capability assessments and report results to the RCRPPAG.

Section	Changes
Section 4	System protocols <ul style="list-style-type: none"> ▪ Removal of references to callsigns and Metropolitan Fire District. ▪ Greater clarity for the roles of Health Commander and Fire services at RCR scenes. ▪ Inclusion of the requirement for any 'non rescue persons and RCR support providers' to provide a report of patient extrication where rescue techniques are utilised. ▪ Disputes and grievances process updated to remove the role of the REMPC. Timeframes provided and inclusion of the escalation system from local, regional to state.
Section 5	Supporting Documentation <ul style="list-style-type: none"> ▪ Glossary of terms updated, particularly with a definition for 'closest available RCR Principal Provider'. ▪ Lists and maps of approved RCR Support and Principal Providers now hosted separately online to ensure they are kept contemporaneous. Updated to reflect 135 Principal providers and 62 Support providers. ▪ Forms, reports and applications now hosted online for simplified user access and submission. ▪ New forms include: <ul style="list-style-type: none"> ○ Minimum standard equipment list ○ Application to equip and train ○ Application for approval to operate ○ Application for remote area crew response time approval ○ Capability assessment tool – Principal & Support Providers ○ Three yearly capability assessment result ○ Application for endorsement as RCR capability assessor ○ Report of extrication of patient by non RCR Principal Provider