

# STATE REVIEW TEAM

## Multi-agency lesson

*What's  
the title?*

LES00000003

Engagement with agencies whose primary focus is not emergency management



*What's  
the  
Lesson*

It has been identified that ongoing and documented engagement, planning and procedures, for all hazard types, with agencies who's primary focus is not emergency management (i.e. private industry, essential services) is critical to accurate, timely and informed intelligence before, during and after emergency events.

*From  
where?*

6 insights - 3\* events - 27 observations

*What  
can I  
do?*

- Think about this lesson in the context of your local risk and critical infrastructure
- Ensure you communicate and engage with representatives on your committees/teams
- Identify and engage before, during and after with others engaging with non-emergency management agencies within your municipality/region
- Have a look at case studies within the Emergency Management Operational Review and consider developing one of your own (scan the QR code for a direct link)



*Want  
more  
info?*

For more information about this lesson visit the online lessons management IT system; EM-Share at [share.em.vic.gov.au](https://share.em.vic.gov.au)



For more information about the EM-LEARN, lessons management framework visit the the EM-COP Library > Reviews and Lessons at [cop.em.vic.gov.au](https://cop.em.vic.gov.au)

