STATE REVIEW TEAM

Multi-agency lesson

What's the title?

LES0000015
Emergency management IT systems being utilised to their full potential and functioning effectively

What's the Lesson

It has been identified that information flow and timely intelligence is supported when emergency management IT systems such as EM-Drive and EM-COP are utilised to their full potential and function effectively, personnel would benefit from ongoing support and capability building for an improved user experience.

From where?

4 insights - 5+ events - 27 observations

What can I do?

- Understand how to get IT system support especially after hours
- Build emergency management IT system refresher sessions into ongoing planning and preparation
- Use emergency management systems during exercising and functional unit group sessions
- Ensure the establishment of an intelligence function at incident and regional control centres to ensure systems are utilised and decisions are supported by reliable information
- Complete the "Fundamentals of Emergency Management" and "EM-COP" online training modules through your agency's learning management system

Want more info?

For more information about this lesson visit the online lessons management IT system; EM-Share at share.em.vic.gov.au

For more information about the EM-LEARN, lessons management framework visit the the EM-COP Library > Reviews and Lessons at cop.em.vic.gov.au

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